

# Welcome To the Chatterbox Recycling Appeal



The easiest way to raise funds for your  
Our Lady's Children's Hospital  
Crumlin.

Thank you for joining the ChatterboxRecycling Appeal! By donating your used printer cartridges, iPods, digital cameras and mobile phones you will raise valuable funds for Our Lady's Children's Hospital Crumlin.

## Packing Instructions

Once you are ready for a collection, please follow these simple steps.

1. Please ensure all products are packed securely and carefully.
2. If possible, pack your toners in their original boxes. If you remove the inner packaging 2 toners should fit in each box.
3. If you have multiple toner boxes please tape them together securely.
4. Cartridges, mobiles and PDA's can also be packed loose in an old cardboard box as long as they are securely sealed.
5. When you arrange a collection we will email you a label. Each package included in your collection must be clearly labelled with your account number, collection address and the number of boxes being returned.
6. Inkjets and mobile phones can be returned using our freepost envelope service.

## Booking a Collection

### **Online**

Visit [www.recyclingappeal.ie/chatterbox](http://www.recyclingappeal.ie/chatterbox) . Enter what you have to be collected, fill in your details and submit.

One of our customer care team will be in touch to arrange a collection.

### **Phone**

Call 1800 933 616 and a member of our team will arrange a collection.

### **Email**

If you receive our monthly e-newsletter you can request a collection with one click!

### **Information Required**

1. How many boxes do you have for collection?
2. Approximate number of items for collection.
3. Collection Point
4. 2 contact names.

## Terms & Conditions

- A full list of the items that we can recycle are listed on our price list which can be found at [www.recyclingappeal.ie](http://www.recyclingappeal.ie).
- The types of product we accept can vary on a monthly basis.
- We cannot accept toner bottles, ribbons, Epson inkjet cartridges, refilled or remanufactured cartridges, analogue phones, mobile phone cases or chargers, pagers or other electronic equipment.
- Broken cartridges have no value so please ensure your cartridges are packed carefully prior to collection.
- We cannot accept any liability for any loss of data incurred in the event of SIM cards and customer data not being removed from handsets. Any charges, payments, losses or associated costs with any handset returned to us shall be the sole responsibility of the handset owner.
- Any SIM cards received will be destroyed and disposed of appropriately.
- We cannot accept responsibility for items lost or damaged during transit. Please refer to the packing instructions enclosed to ensure your items reach us in the same condition they were sent.

## How to get in touch

### **Online**

Visit [www.recyclingappeal.ie/chatterbox](http://www.recyclingappeal.ie/chatterbox) and select Recycle Now. Fill in your details and we'll be in touch.

### **Email**

Email us at [info@recyclingappeal.ie](mailto:info@recyclingappeal.ie)

### **Phone**

Call 1800 933 616